



**Welcome to Our  
Medical Neighborhood**





## The Patient-Provider Partnership Agreement

The health and wellness of our patients is a top concern to our office. Providing the best possible care to every patient is our primary goal. The only way we can meet this goal is if we as, your doctor, and you, our patient, work together. This concept is called the Patient Centered Medical Home.

### As our patient, your responsibilities are:

- Ask questions share your feelings and be part of your care
- Be honest about your history, symptoms and other important information about your health
- Tell your healthcare team about any changes in your health and wellbeing
- Take all of your medicine and follow your doctor's advice
- Make healthy decisions about your daily habits and lifestyle
- Prepare for and keep scheduled visits or reschedule visits in advance whenever possible
- Call us first with all problems, unless it is a medical emergency
- End every visit with a clear understanding of your doctor's expectations, treatment goals, and future plans





## As your provider office, our responsibilities are:

- Explain diseases, treatments, and results in an easy-to-understand way
- Take time to listen to your feelings and questions and help you make decisions regarding your healthcare
- Keep your treatments, discussions and records secure
- Provide 24 hour access to medical care and same day appointments, whenever possible
- Provide instructions on how to meet your health care needs when the office is not open
- To care for you to the best of our abilities based on our understanding of current medical methods available
- Provide you with clear directions about medicines and other treatments
- When necessary, direct and coordinate your care through referrals to primary care and/or specialists and community resources
- End every visit with clear instructions about expectations, treatment goals, and future plans



*Thank you,*

*Dr's. Lefkowitz, Stock, Jupin & Ward  
And Our  
Entire Medical Care Team*

# The health and wellness of our patients is a top concern to our office.

## **Harvey Lefkowitz, D.P.M., P.C.**

641 West Nine Mile Road  
Suite A  
Ferndale, MI 48220  
(248) 548-7363

### **Office Hours**

Monday 9:00 am - 7:00 pm  
Tuesday 9:00 am - 6:00 pm  
Wednesday 8:00 am - 5:00 pm  
Thursday 9:00 am - 7:00 pm  
Friday 9:00 am - 5:00 pm

**For After Hours Urgent Care  
Located in our Lobby  
MI Urgent Care  
248-206-1600**

## **Highland Milford Foot Specialist, P.C.**

1550 North Milford Road  
Suite 203A  
Milford, MI 48381  
(248) 685-1300

### **Office Hours**

Monday 9:00 am - 5:00 pm  
Tuesday 9:00 am - 6:00 pm  
Wednesday 9:00 am - 5:00 pm  
Thursday 9:00 am - 5:00 pm  
Friday 9:00 am - 5:00 pm

**For After Hours Urgent Care  
Downtown Milford  
Urgent Care - Milford  
248-717-0010**

[www.michiganfootandankle.com](http://www.michiganfootandankle.com)

### **Other Resources**

If you are in need of any  
community resources  
please ask us.